# Modern Apprenticeship interview: Jack’s story

>> JACK: Hi, I'm Jack. I work in the NHS as a modern apprentice biomedical science support worker working in the hospital laboratory.

>> JACK: I receive and process biological samples and book them into the computer system. I take calls from GPs and doctors and nurses within the hospital to add on additional tests to a sample and to confirm test results. I also make sure that the working environment is clean and the lab equipment is working efficiently.

>> JACK: When I was at school, I wasn't quite sure what career path to take, but I knew I liked the idea of working in the lab, but I just didn't know how to go about doing that. I studied National 5 Biology and Higher Chemistry, which has given me a base-level scientific knowledge.

>> JACK: After school, I found out about a work-based training programme from my Jobcenter Plus work coach. During my 6 month programme, I was lucky enough to get some experience working in a hospital lab. I then applied to do my Modern Apprenticeship.

>> JACK: I go to college one day a week, and the rest of the time I'm here in the lab. The modern apprenticeship is helping me gain a HNC in Applied Sciences, as well as valuable work experience. Knowing I'm here, getting samples processed as efficiently as possible to help patients get an accurate diagnosis is a great feeling.

>> JACK: When it is busy or if I'm on a weekend or back shift, I need to use initiative and critical thinking to help process samples and keep the workflow of the lab running smoothly.

>> JACK: The Modern Apprenticeship has been a great way for me to build up my biomedical science knowledge, my communication skills, and my confidence.

>> JACK: I recommend doing a Modern Apprenticeship to others. It is a step towards my career goal of becoming a registered biomedical scientist.